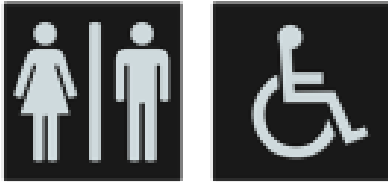


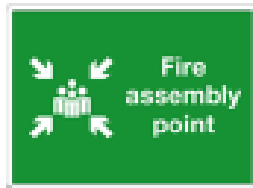
A large, faint, light blue watermark of a stylized rose is positioned in the lower-left quadrant of the page.

# Welcome

# Some housekeeping



Toilets



Fire exits and where to meet outside



Please switch phones to silent

# Today's Agenda

1.35pm  
1 hour

## **Culture and LGBT toolkit**

Angie Austin (Quality Improvement Team)

2.35pm  
25mins

## **Quality and Service Development updates**

Saroj Barber (QUACO)

Helen Sams, Service Development Officer

3.00pm  
20min

## **Networking & Refreshments**

3.20pm  
40 mins

## **Assistive Technology**

Beckie Dukes (Housing Market Development Manager)

Deb Knowles (OT, NRS) (Will join us at 3pm)

4pm

## **Close**

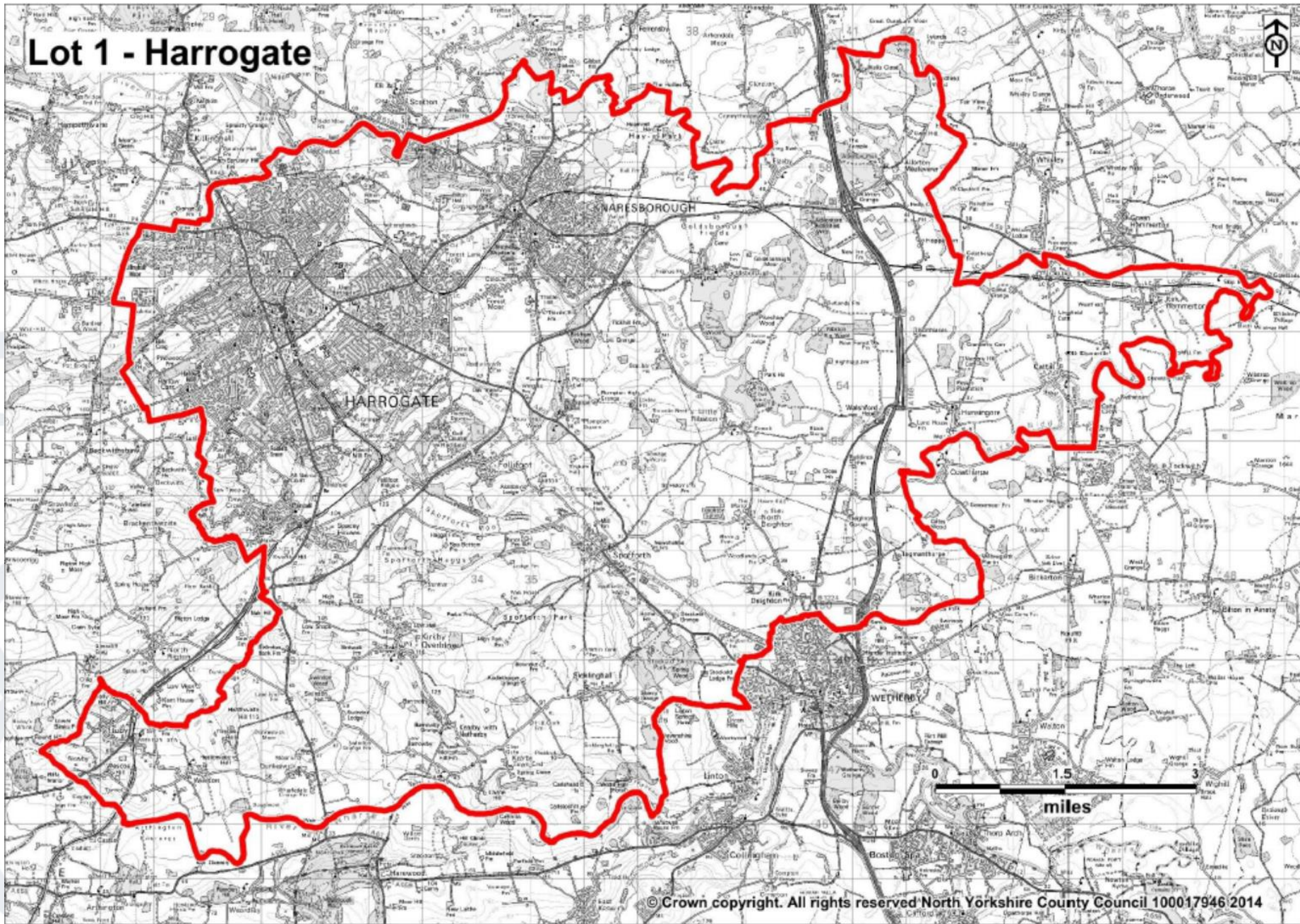
# Service Development Update

## Generic Dom. Care Framework Contract

- Began 1st February 2020 (for 3+2+2yrs)
- 3x successful agencies:
  - Continued Care
  - Springfield Health Care
  - Dignicare



# Lot 1 - Harrogate



## Harrogate strategic Care Home meeting

- With area managers/owners
- To jointly explore options around meeting current & future needs in a financially sustainable way

## Countywide Autism Strategy Engagement

- Involvement from approx. 2000 people
- Engagement report being finalised to inform next steps
- Report due to be available in next couple of weeks
- Email, posted on NYCC and NYPartnerships site

# Supported Housing Tenders - Mental Health and Offender & Substance Misuse

- Data analysis and engagement complete
- Resulting in revision of Service Specifications
- Yortender posting is imminent for Oct 20 contract start

## Supported Living

- Individual property reviews continue – thanks for support
- County-wide review on-going (interim need in Harrogate)
- Care & Support market engagement q'aire on Yortender, return deadline of 6 March 20



## **Carer engagement**

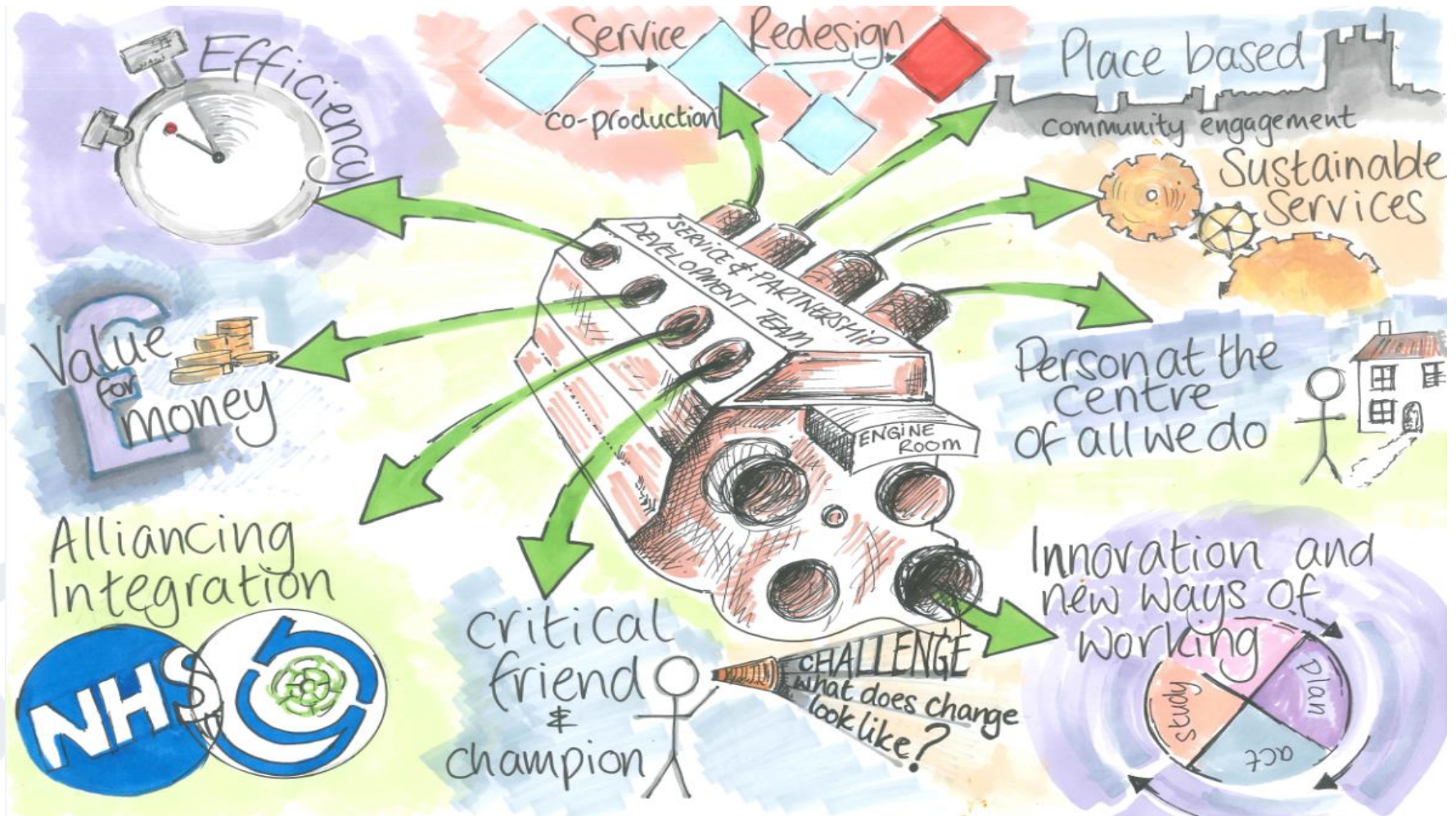
- Carer assessment process being reviewed
- Current Carer Support Service contracts end June 21
- Looking to further develop carer support (2025)

## **Locality Service Development plans**

- To be co-produced with yourselves, VCS, health and social care colleagues
- Not just about traditional commissioning approaches, hoping to enable community and service development
- New team name...



# Service Development Team



[HAServicedevelopment@northyorks.gov.uk](mailto:HAServicedevelopment@northyorks.gov.uk)

# Break....



## **Future agenda items?**

NYCC Connect database and local charities/community organisations

Brokerage system

Discharge to assess and trusted assessor

Safeguarding

Mental Capacity Act changes

Winter planning 2020

Community Health Teams' offer

Public Health offer

Primary Care Network updates

Red bag and frailty pathway

# 2020 Engagement dates:

## Quarterly Forums:

7 May (LD focus); 2 July; 15 October (looking for hosts)

## 1to1 bookable sessions:

Thurs 9 April	9.30am- 12.30pm	Jesmond House,
Weds 3 June	1.30- 4.30pm	Ripon Library
Tues 4 August	10am- 12.30pm	Knaresborough Library
Mon 5 Oct	1-4pm	Jesmond House
Thurs 3 Dec	10am- 12.30pm	Ripon Library

2020 dates and presentations available at:  
[www.nypartnerships.org.uk/nyproviderforums](http://www.nypartnerships.org.uk/nyproviderforums)

Thank you.

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[Helen.Sams@northyorks.gov.uk](mailto:Helen.Sams@northyorks.gov.uk)